

Your urgent referral for cancer exclusion initiated via a **Two Week Wait Appointment**



Why have I been referred to hospital?

GPs can diagnose and treat many problems themselves, but sometimes they need to arrange for you to see a hospital clinician who specialises in your particular symptoms.

This may be because:

- Your GP suggests your symptoms need further investigation
- The results of the investigations your GP arranged appear abnormal
- Your GP needs to rule out cancer.

Do I have cancer?

Two Week Wait referral does not mean you have cancer. It starts an urgent referral pathway which operates more quickly than a routine referral to assess if you have cancer, or to rule it out. The hospital will assess you, arrange tests and review the results quickly.

The majority of people referred **do not** have cancer. These tests will provide important information to help determine the cause of your symptoms.

What is the Urgent Referral?

This pathway enables your case to be fast-tracked. We aim to arrange first appointments for assessment within two weeks and tests that will help us diagnose your condition. We aim to give you a diagnosis of the cause of your symptoms as quickly as possible.

If you have any potentially uncertain or concerning test results these will be reviewed by a Multi-Disciplinary team (MDT) of clinicians who bring a breadth of expertise to help you.

If cancer is diagnosed, you will meet a senior clinician to discuss the results and an appropriate management plan.

Will I need any tests?

You may require specialised tests, which may take place before, during or after your first appointment at the hospital. These will help the specialist to understand the cause of your symptoms. Further details will be given if you are advised to have these tests.

Examples of tests that you may have:

- Further blood tests

- Stool sample tests
- Endoscopy (camera test)
- Scan(s) (CT, MRI, Ultrasound)
- A biopsy (taking a small sample of skin or tissue)

The results of these tests may then need to be discussed by the MDT so the specialist will give these to you as soon as possible.

What happens now?

- Either your GP surgery or the hospital will contact you
- You may be asked to arrange an appointment and you may receive separate appointments for further tests.

Your first hospital appointment should be within two weeks and may be an assessment by phone or at an outpatient clinic.

It should take two weeks for your tests to be completed.

If there is no cancer found, you will be discharged back to the care of your GP with a summary of the investigations and results.

If you are diagnosed with a cancer, the hospital will suggest a management plan and if treatment is needed this will start as soon as possible.

What can I do?

- Making sure your GP practice **has your correct address and contact details** – including your mobile/ daytime telephone number
- **Tell your GP** if you are going away or have unmoveable appointments in the next **two weeks**
- **Making sure your GP is aware** of anything that may make accessing your appointment difficult
- When the hospital or GP practice contacts you with an appointment, **please do your best to accept this appointment**
- **Be able to travel further if needed within Gloucestershire** in order for you to be seen as quickly as possible e.g. ask a family member or friend to take you
- **Write down your questions** to ask at the appointment
- **Consider bringing a friend or relative** with you to your appointment.

What if I don't receive an appointment?

If you have not received an appointment **within 7 days:**

- If you have a booking reference number on your letter, as shown in the example below, then telephone the number you have been provided with

Booking details

Booking reference number

1234 5678 1234

Access code

red jumper

- If you don't have a booking reference number then telephone your GP surgery.

What if I cannot keep the appointment?

It's important that you attend the earliest appointment available.

- This will mean that serious illness can be ruled out and your mind put at rest
- If you do need treatment, this can then be started as soon as possible.

If you cannot keep the appointment, then please let the hospital know as soon as possible so they can arrange another appointment for you.

E-referrals Booking Office on - **Tel: 0300 422 4506**

Endoscopy Booking Office on - **Tel: 0300 422 6350 / 0300 422 6351**

How do I get to the Hospital?

You will be sent written confirmation of where and when your appointment will be.

You will be sent information directly from the relevant specialist teams about where to go for any investigations you may need.

- Please note these may not all be at the same hospital.

Use this space to write down any useful information or questions you may have:

Hospital Appointment _____

Contact numbers/names _____

Questions _____

Can I receive this information in another format or language?

To discuss receiving this information in large print or braille please telephone **0800 015 1548**.

To discuss receiving this information in other formats please contact:

এই তথ্য অন্য ফর্মাটে পেতে আলোচনার জন্য দয়া করে যোগাযোগ করুন

如需以其他格式接收此信息，请联系

V případě, že potřebujete obdržet tuto informaci v jiném formátu, kontaktujte prosím

আ মাহীতী বীজা ছিরমেটসমাং মজাবানী যখা করবামাটে ছুপাকরী সংপর্ক করে

Aby uzyskać te informacje w innych formatach, prosimy o kontakt

По вопросам получения информации в других форматах просим обращаться

Ak si želáte získať túto informáciu v inom formáte, kontaktujte prosím

0800 015 1548

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