

You can use SystemOnline to amend contact details, make appointments, request repeat prescriptions, and view information from your patient record.

Below you will see some screenshots from the SystemOnline website, and a brief description of what you can do in each area.



Appointment Booking

You can book an appointment up to an hour before an appointment starts. You can book up to 2 appointments.

You can cancel your appointment up to 2 hours before it starts.

Book Appointment

Available Sessions

Show sessions for period

Date	Earliest Time	Latest Time	Location	Clinician	Session Type	View Appointments

Medication

You can request your repeat medication 14 days before it is next due. Your prescription will be ready for collection two working days (after 4pm) from the order.

Medication

Tick the items you would like to order and press the 'Continue' button. You will then have the opportunity to review the order and add additional notes before it is sent. If the item you require is not listed then make a custom request using the 'Medication request notes' field.

Once your request has been submitted, a member of staff at the practice will process your request and issue the medication ready for collection.

Request existing medication

Recent Medication
There are no recent medications to display.

Regular Medication

Drug

Records

1. Summary Record Access

You can request access to see our record of your:

- * Allergies and Sensitivities
- * Acute Medication (issued in the last 12 months)
- * Current Repeat Medication
- * Past Repeat Medication (discontinued in the last 6 months)

Summary Patient Record	
The allergies, sensitivities and medication displayed below have been taken from Overton Park Surgery	
Allergies and Sensitivities	
Start Date	Details
02 Feb 2017	Sensitivity: PENICILLIN V - anaphylaxis

2. Detailed coded record access

You can request access to your complete patient record, which is shown in a codified form (titles of problems/symptoms, only, with dates).

You can see your vaccination history and recent test results (once the doctor has processed them).

You will be able to see which members of staff have access your record and when.

A GP must approve this request before you can have access to the detailed coded record.

Patient Record (Page 1/5)	
The information displayed on this page has been taken from Overton Park Surgery	
Show events between	<input type="text" value="17/01/2017"/>
and	<input type="text" value="17/01/2018"/>
	<input type="checkbox"/> Include data recorded with an unknown date
Recorded by	<input type="text" value=""/>
Entry type	<input type="text" value=""/>
Text Search	<input type="text" value=""/>
<input type="button" value="Go"/>	
Previous 1 2 3 4 5 Next	
11 Dec 2017	Ms Kayleigh Moore (Admin/Clinical Support Access Role)
Coded entry	Accident to spacecraft
Overton Park Surgery (General Practice)	

Full Clinical Record Access

This is not yet available at Overton Park Surgery. The maximum access that patients can have is the "Detailed" coded record access.

Account

Here you can change your contact details, request further access (such as to Summary or Detailed clinical record) and manage your SystemOnline account.

