

You can use SystmOnline to amend contact details, make appointments, request repeat prescriptions, and view information from your patient record.

Below you will see some screenshots from the SystmOnline website, and a brief description of what you can do in each area.

Appointment Booking

You can book an appointment up to an hour before an appointment starts. You can book up to 2 appointments.

You can cancel your appointment up to 2 hours before it starts.

Book Appointment

Available Sessions

Show sessions for period

Date	Earliest Time	Latest Time	Location	Clinician	Session Type	View Appointments

Medication

You can request your repeat medication 14 days before it is next due. Your prescription will be ready for collection two working days (after 4pm) from the order.

Medication

Tick the items you would like to order and press the 'Continue' button. You will then have the opportunity to review the order and add additional notes before it is sent. If the item you require is not listed then make a custom request using the 'Medication request notes' field.

Once your request has been submitted, a member of staff at the practice will process your request and issue the medication ready for collection.

Request existing medication

Recent Medication
There are no recent medications to display.

Regular Medication

Drug

Records

1. Summary Record Access

You can request access to see our record of your:








- * Allergies and Sensitivities
- * Acute Medication (issued in the last 12 months)
- * Current Repeat Medication
- * Past Repeat Medication (discontinued in the last 6 months)

This level of access is sufficient for the majority of patients, and will be authorised quickly.

Summary Patient Record	
The allergies, sensitivities and medication displayed below have been taken from Overton Park Surgery	
Allergies and Sensitivities	
Start Date	Details
02 Feb 2017	Sensitivity: PENICILLIN V - anaphylaxis

2. Detailed coded record access

The detailed coded record includes the following information:

 Demographics	 Immunisations	 Procedure codes (medical or surgical) and codes in consultation (signs, symptoms)
 Allergies/adverse reactions	 Results (numerical values and normal range)	 Codes showing referral made or letters received (no attachments)
 Medication (dose, quantity and last issued date)	 Values (BP, PEFR)	 Other codes (ethnicity, QOF)
	 Problems/diagnoses	

You can request access to your complete patient record, which is shown in a codified form (titles of problems/symptoms, only, with dates).

You can see your vaccination history and recent test results (once the doctor has processed them).

You will be able to see which members of staff have accessed your record and when.

A GP must approve this request before you can have access to the detailed coded record, which may take a week or more.

Patient Record (Page 1/5)

The information displayed on this page has been taken from Overton Park Surgery

Show events between
 and
 Include data recorded with an unknown date

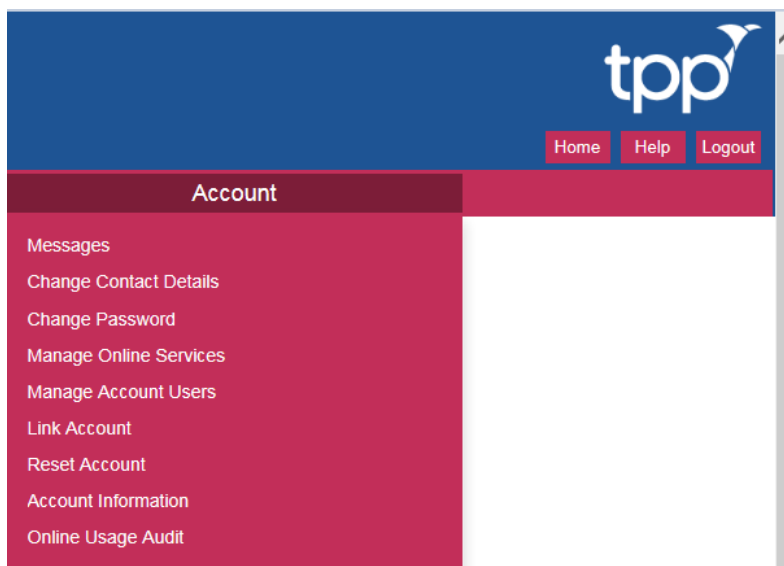
Recorded by
 Entry type
 Text Search

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11 Dec 2017	Ms Kayleigh Moore (Admin/Clinical Support Access Role)	Overton Park Surgery (General Practice)
Coded entry Accident to spacecraft		

Account

Here you can change your contact details, request further access (such as to Summary or Detailed clinical record) and manage your SystemOnline account.



The screenshot shows the TPP (The Practice Portal) interface. At the top right, the TPP logo is displayed. Below it are three buttons: Home, Help, and Logout. A dark red navigation bar contains the word "Account". A dropdown menu is open, listing the following options: Messages, Change Contact Details, Change Password, Manage Online Services, Manage Account Users, Link Account, Reset Account, Account Information, and Online Usage Audit.